



Policy A01 Vision, Mission & Values Statement

The purpose of this Policy is to define the cultural base and ethical values upon which all of our organisation’s policies and procedures are embedded and developed.

1.0 THE ORGANISATION – VISION, MISSION & VALUES STATEMENT

1.1 OBJECTIVE OF THIS POLICY

This policy statement acts as an ethical guide in the development of policies and procedures and to define the attitudes and behaviour of all organisational stakeholders.

1.2 POLICY

This policy outlines the:

Vision Statement – how the organisation would like to see the future for our communities

Mission Statement – what the organisation will do to achieve this vision

Values Statement – the ethics that will determine how we carry out our mission

1.3 Vision Statement

Commitment to creating safe, accessible living environments that ensure people can live in the community with dignity, choice and confidence.

1.4 Mission Statement

Leading the way providing innovative home modification solutions.

1.5 Values Statement

Guided by quality, respect and honesty, we support our staff to deliver exceptional customer outcomes.

POLICY APPROVAL BY BOARD OF DIRECTORS

Christine Spackman / Chairperson	<i>CHRISTINE SPACKMAN</i>	September 2, 2025 4:04 PM AEST
Print Name/Title	Signature	Date